



List of Inquiries

<https://iii.kyushu-u.ac.jp/en/>

Software



Software available to students and faculty staff
(Microsoft, some research-specific)



● Microsoft Software

☎ Ito 90-2602 ✉ msq@iii.kyushu-u.ac.jp

Cybersecurity (CSIRT)

● General Security Incidents

Unauthorized access, virus infection, information leakage from on-campus/off-campus network, information leakage due to human mistake, stolen/lost PC, lost ID cards (SSO-KID, student ID card with IC, etc.), etc.

☎ Ito 90-2617 ✉ sec-incident@iii.kyushu-u.ac.jp

● Suspicious E-mails

☎ Ito 90-2617 ✉ sec-info@iii.kyushu-u.ac.jp

Microsoft 365 Services

Signing in to Microsoft 365, installing Microsoft 365 Apps, using OneDrive for Business, SharePoint Online, Teams, and Azure Information Protection.



● Microsoft 365 Services

☎ Ito 90-2689/2692 📍 ci.iii.kyushu-u.ac.jp/en/contact/

Electronic Authentication



About use and authentication of SSO-KID and IC cards

● University Common ID(SSO-KID)

☎ Ito 90-2690 ✉ id-room@iii.kyushu-u.ac.jp

● Student/Staff IC card

☎ Ito 90-2691 ✉ ic-card-room@iii.kyushu-u.ac.jp

● Dedicated E-mail Address for Lost IC cards

✉ ic-rep@iii.kyushu-u.ac.jp

Educational Support

Learning Support System, ps(programming learning server), BYOD Policy Online Training Services

● Learning Support System

✉ lms-admin@ecs.kyushu-u.ac.jp

● ps (programming learning server), BYOD Policy

☎ Ito 90-2695 ✉ uketsuke@ecs.kyushu-u.ac.jp

● Online Training Services

☎ Ito 90-2697 ✉ el-admin@ecs.kyushu-u.ac.jp

E-mail Service and File Sharing



About the Primary Mail Service, which provides email service for all university members, and the file-sharing system (Proself) for staff members.



● Primary E-mail Service and File Sharing System

☎ Ito 90-2683 📍 ci.iii.kyushu-u.ac.jp/en/contact/

Scientific Computation



About common high-performance computation system, scientific calculation software, user supports and seminars

● Academic Supercomputing System

☎ Ito 90-2683 ✉ request@iii.kyushu-u.ac.jp

Network

About on-campus network (KITE), on-campus wireless LAN (kitenet/edunet) and server hosting service

● Network

☎ Ito 90-2686 / 2687 / 2688 / 6457

✉ n-room@iii.kyushu-u.ac.jp

● Server Hosting Service

☎ Ito 90-2686 / 2687 / 2688 / 6457

✉ it-room@iii.kyushu-u.ac.jp



For other inquiries [help@iii.kyushu-u.ac.jp] [Ito 90-2682]

For calls from mobiles or off-campus phones, please dial "092-802" instead of "90"

Please check the QR code for the latest information

