

# Information Infrastructure Initiative Kyushu University List of Inquiries



# 2021

<https://iii.kyushu-u.ac.jp/en/>

## Software

Software available to students and faculty staff  
(Microsoft, Adobe, anti-virus,  
and some research-specific)



### ● Microsoft Software

☎ Ito 90-2622    ✉ msq@iii.kyushu-u.ac.jp

### ● Adobe Software

☎ Ito 90-6280    ✉ clp@iii.kyushu-u.ac.jp

### ● Security Software

☎ Ito 90-2690    ✉ a-virus@iii.kyushu-u.ac.jp

## Cybersecurity (CSIRT)

### ● General Security Incidents

Lost ID cards (SSO-KID, student ID card with IC, etc.)  
stolen/lost PC, virus infection, unauthorized access, infor-  
mation leakage from on-campus/off-campus network, infor-  
mation leakage due to transmission error etc.

☎ Ito 90-2617    ✉ sec-incident@iii.kyushu-u.ac.jp

### ● Suspicious E-mails

☎ Ito 90-2617    ✉ sec-info@iii.kyushu-u.ac.jp

## Microsoft 365 Services

We only support signing in to Microsoft 365,  
installing 365 Apps,  
using OneDrive for Business,  
SharePoint Online, Skype for Business,  
Teams (some functions),  
and Azure Information Protect.



### ● Microsoft 365 Services

☎ Ito 90-2689/2692    📍 ci.iii.kyushu-u.ac.jp/en/contact/

## Electronic Authentication



About use and authentication of  
SSO-KID and IC cards

### ● University Common ID(SSO-KID)

☎ Ito 90-2690    ✉ id-room@iii.kyushu-u.ac.jp

### ● Student/Staff IC card

☎ Ito 90-2691    ✉ ic-card-room@iii.kyushu-u.ac.jp

### ● Dedicated E-mail Address for Lost IC cards

✉ ic-rep@iii.kyushu-u.ac.jp

## Educational Support

M2B learning support system, educational host computer,  
qClass(Inter Campus Learning Assistant System),  
BYOD policy, etc.

### ● M2B learning Support System

☎ Ito 90-5857    ✉ lms-admin@ecs.kyushu-u.ac.jp

### ● Educational Host Computer, qClass, BYOD Policy

☎ Ito 90-2695    ✉ uketsuke@ecs.kyushu-u.ac.jp

### ● E-Learning System for Staff

☎ Ito 90-2697    ✉ el-admin@ecs.kyushu-u.ac.jp

## E-mail Service and File Sharing



About Primary Mail Service, which  
is provided with all university  
members and delivers important  
information/ About file  
sharing system available  
to SSO-KID holders



### ● Primary E-mail Service and File Sharing System

☎ Ito 90-2682    📍 ci.iii.kyushu-u.ac.jp/en/contact/

## Scientific Computation



About common  
high-performance  
computation system,  
scientific calculation  
software, user supports  
and seminars

### ● Academic Supercomputing System

☎ Ito 90-2683    ✉ request@iii.kyushu-u.ac.jp

## Network



About on-campus network  
(KITE), on-campus wireless LAN  
(kitenet/edunet) and server  
hosting service

### ● Network

☎ Ito 90-2685    ✉ n-room@iii.kyushu-u.ac.jp

### ● Server Hosting Service

☎ Ito 90-2686    ✉ it-room@iii.kyushu-u.ac.jp

For other inquiries [help@iii.kyushu-u.ac.jp](mailto:help@iii.kyushu-u.ac.jp) Ito 90-2682

For calls from mobiles or off-campus phones, please dial "092-802" instead of "90"